

Goods return form

Please fill in this form in and send it back to the seller only in case you wish to you wish to claim the damaged or broken goods within the warranty period. After the form is filled-in, please print it out, sign and send a scanned copy to the below stated e-mail or include it in the package with returned goods.

Recipient

E-shop TAM ARA (www.tam-ara.com)
Subject Ing. Tamara Bodnárová
Seat Mánesova 42, 120 00, Praha 2, Czech Republic
Identification number 06154611
E-mail info@tam-ara.com
Phone number 00420 774 534 852

Sender

Full Name
Address
Phone number
E-mail

Claim of goods

Dear sir or madam,

I made an order on TAM ARA e-shop (www.tam-ara.cz) on *(please specify date)*:

The goods I received show the following signs of damage *(please specify)*:

I wish my claim to be solved the following way:

My order details are as follows:

Date of order/receipt	<div></div>
Order number	<div></div>
Form of payment	<div></div>
For of reimbursement (payment details)	<div></div>

My order invoice is attached to this form (*kindly attach your invoice to this document*).

In (<i>specify location</i>)	<div></div>	On (<i>specify date</i>)	<div></div>
Signed	<div></div>		

Notice

The Customer is obliged to include the proof of order and/or payment of the goods they wish to claim. The Customer cannot claim the damages or defects of the goods they caused themselves or they were aware of at the moment of purchase. If, due to any defect of the purchased item the Seller gave the Customer a discount, the particular item(s) cannot be claimed. We are not responsible for common wear of the goods.

The goods must be returned within the warranty period, which is 24 months after the purchase date. Do not continue using the defective item and return it as soon as possible.